














Bill of Rights

for residents of nursing homes

Residents of nursing homes shall not be deprived of any rights, benefits or privileges guaranteed by law or by the Constitution.
(Section 400.022, Florida Statutes)

You, as a long-term care resident, have the right to:

-  Be treated courteously, fairly and with the fullest measure of dignity.
-  Choose your own physician and pharmacy.
-  Conduct private and uncensored communication.
-  Be visited by any individual providing health, social, legal or other services and the right to deny or withdraw consent at any time.
-  Present your grievances and recommend changes in policies and services free from restraint, interference, coercion, discrimination or reprisal.
-  Organize and participate in resident groups.
-  Exercise your civil liberties and participate in social, religious and community activities that do not interfere with the rights of others.
-  Manage your own financial affairs.
-  Refuse medical treatment and know the consequences.
-  Retain and use personal clothing and possessions.
-  Receive adequate and appropriate health care.
-  Be free from abuse, corporal punishment, extended involuntary seclusion and physical and chemical restraints except those ordered by a physician.
-  Receive 30 days notice of relocation or termination of residency, in writing, and an opportunity to challenge such a notice.

If you believe your rights have been violated, contact your local long-term care ombudsman council toll-free at

1-888-831-0404

All calls are absolutely confidential.

Florida's Long-Term Care Ombudsman Program is administered by the Florida Department of Elder Affairs. Our services are available at no cost, without regard to race, color, national origin, sex, age, religion or disability. Visit us online at <http://ombudsman.myflorida.com>.

 Florida's Long-Term Care
OMBUDSMAN PROGRAM
Our 2 cents is no small change