

Bill of Rights

for residents of assisted living facilities

Residents of assisted living facilities shall not be deprived of any rights, benefits or privileges guaranteed by law or by the Constitution.
(Section 429.28, Florida Statutes)

You, as a long-term care resident, have the right to:

- Live in a safe and decent living environment, free from abuse and neglect.
- Be treated with respect and have privacy.
- Use your own clothing and have personal property in your room.
- Freely send and receive mail, have access to a telephone and receive visitors at least between 9:00 a.m. and 9:00 p.m.
- Participate in community activities outside of the home.
- Manage your own finances.
- Share a room with your spouse.
- Be given opportunities to exercise and be outdoors regularly.
- Make your own personal decisions, exercise your civil liberties and practice your own religion.
- Have access to adequate and appropriate health care.
- Receive 45 days notice of relocation or termination of residency, in writing.
- Present your grievances and make recommendations to the staff without fear of reprisal.

If you believe your rights have been violated, contact your local long-term care ombudsman council toll-free at

1-888-831-0404

All calls are absolutely confidential.

Florida's Long-Term Care Ombudsman Program is administered by the Florida Department of Elder Affairs. Our services are available at no cost, without regard to race, color, national origin, sex, age, religion or disability.

Visit us online at <http://ombudsman.myflorida.com>

Florida's Long-Term Care
OMBUDSMAN PROGRAM

Our 2 cents is no small change