

Bill of Rights

for residents of adult family-care homes

Residents of adult family-care homes shall not be deprived of any rights, benefits or privileges guaranteed by law and the Florida and United States Constitutions. (Section 429.85, Florida Statutes)



You, as a long-term care resident, have the right to:

- Live in a safe and decent living environment, free from abuse and neglect;
- Be treated with dignity and respect and have your individuality and privacy honored;
- Use your own clothing and have personal property in your room;
- Freely send and receive mail, have access to a telephone, and receive visitors between 9:00 a.m. and 9:00 p.m at minimum;
- Participate in services and activities within the community;
- Manage your own finances;
- Share a room with your spouse;
- Be given opportunities to exercise and be outdoors regularly;
- Make your own personal decisions, exercise your civil liberties, and practice your own religion;
- Have access to adequate and appropriate health care;
- Be free from chemical and physical restraints;
- Receive a written notice 30 days prior to relocation or termination of residency; and
- Present grievances and recommend changes to the staff without fear of retaliation.



If you have questions about your rights, contact the Long-Term Care Ombudsman Program toll free at

1-888-831-0404

Services are free and confidential.

**For information on volunteering visit us online at
ombudsman.myflorida.com/Volunteer.php**

Florida's Long-Term Care Ombudsman Program is housed within the Florida Department of Elder Affairs.



**FLORIDA
OMBUDSMAN PROGRAM**
ADVOCATING FOR QUALITY LONG-TERM CARE