



# PRESS RELEASE

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## **Long-Term Care Ombudsman Program Announces Ombudsman of the Year**

**Tallahassee, FL** – State Ombudsman Leigh Davis has announced Linda O’Leary, an Ombudsman volunteer in the West Central Office, as Ombudsman of the Year.

“Our volunteers are critical to the success of the program and are advocates for the seniors we serve every day,” said Leigh Davis, State Ombudsman. “Through her hard work, Linda consistently demonstrates her dedication to the role of Ombudsman.”

Ms. O’Leary joined the program as a volunteer in August 2011 and has served as the West Central Council Chair and training mentor since 2012. She was selected by her peers with the program’s West Central Council as their Ombudsman of the Year for her tremendous contributions to the council and the residents they serve. From there, she was voted on by members of the State Council.

“Linda continually seeks out opportunities through speaking engagements to inform the public about the Ombudsman Program and recruit volunteers. Through her numerous assessments on facilities within her area, she has demonstrated her passion for residents and her commitment to ensuring their needs are properly being met,” said Lynn Penley, District Ombudsman Manager.

The Long-Term Care Ombudsman Program advocates for the health, safety, welfare, and rights of individuals residing in long-term care settings. Ombudsman volunteers work with residents, family members, administrators, and other parties to resolve complaints or issues brought by or on behalf of long-term care residents.

For more information on the Long-Term Care Ombudsman Program, please visit:  
**<http://ombudsman.myflorida.com>**.

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